November saw a high level of positive media coverage, including an increase in radio and television coverage. A number of stories involved the media coming in to the Trust to speak to patients and staff, for example to see the latest rehabilitation initiative in the Stroke Unit and to interview a patient whose life was saved by three off-duty NHS workers. An event was also held in the atrium at the Royal Bournemouth Hospital to showcase the Trust’s new surgical robot, which led to coverage on BBC South Today and a number of radio stations and print publications.

Other positive stories included the experience of Frances Wilkins, a patient who managed to make it to her daughter’s wedding thanks to staff at RBH, the Radiology Department being named best in the south west, and a number of feel-good charity stories including the donation of a £3,500 cheque by the family of a patient whose life was saved at RBH.

Articles are published with the kind permission of the Daily Echo, Advertiser, the New Milton Advertiser, the Stour and Avon Magazine.

Summary of media coverage:

<table>
<thead>
<tr>
<th>November 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online</td>
</tr>
<tr>
<td>Print</td>
</tr>
<tr>
<td>Radio</td>
</tr>
<tr>
<td>Television</td>
</tr>
</tbody>
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Positive 54
Negative 11
OK 2

November 2012

| Positive | 23 |
| Negative | 11 |
| OK       | 9  |
Bournemouth Hospital shop raises over £25,000 for new wheelchairs

By mbarker | Posted: November 01, 2013

More patients at the Royal Bournemouth Hospital (RBH) are now travelling in style thanks to the efforts of the dedicated Appeal Shop volunteers.

A second fleet of 30 brand new wheelchairs costing over £300 each have been purchased for the hospital by the Appeal Shop team, who raise money by selling bric-a-brac and clothing donations in an on-site charity shop at RBH.

Dorinda Sheppard, an Appeal Shop volunteer for over five years, explained: “Our porter services manager, Ian Barnett Potts, came to us and asked if we could do anything to help him fund some desperately needed wheelchairs for transporting patients around the hospital.

“The old wheelchairs were usable but old and clunky – some faced backwards which isn’t ideal. The new wheelchairs face forwards, are easier to push and far more comfortable for patients to sit in, as well as being colour coded to specific hospital areas so they can be returned to the right place.”

The batch of new wheelchairs is the second bought with Appeal Shop funds so far. In August last year, the team purchased 30 new wheelchairs for RBH with a previous donation, also in excess of £25,000.

Ian Barnett Potts said: “We are so grateful to the Appeal Shop team for funding more wheelchairs. We are extremely fortunate to have such hard working volunteers raising funds for us.”

Anyone wishing to aid the Appeal Shop in raising funds for new hospital equipment is welcome to visit the Appeal Shop, open in the main atrium of Royal Bournemouth Hospital 10am to 3pm Monday to Friday. Any donations are always gratefully received.
A CHARTER that helped people with respiratory disease for more than 20 years has donated almost £15,000 to the Royal Bournemouth Hospital (RBH) before disbanding for good. Ann and Rob Maskell set up the Dorset Respiratory Group in 1992, gaining more than 500 members in the charity’s early years. However due to recent dwindling numbers, the pair have disbanded the group.

Ann and Rob visited the Thoracic Medicine Department at RBH to hand over the money, which will be spent on a new ultrasound machine.

Dr Diane Laws, thoracic medicine consultant at RBH, expressed her thanks for the donation and said the machine would improve patient care and the efficiency of the department. She explained: “Patients undergoing investigations for fluid around their lungs often have to undergo a procedure where we remove some of the fluid by putting a needle into it. To improve success rate and safety, an ultrasound is used to direct the operator. Often the patients needed to be admitted to hospital for the procedure.

“The purchase of an ultrasound machine will enable us to more frequently carry this out as an outpatient procedure, reduce the waiting time for the procedure and improve effectiveness and safety.”
Staff at RBCH have been recognised for their efforts in reducing the Trust’s environmental impact.

Some initiatives are common to many organisations, such as introducing double-sided printing as a default setting and awareness campaigns to turn electrical equipment and lighting off when not in use.

Other initiatives are specific to a hospital setting, such as the Pharmacy Department which won an Innovation Award for its initiatives, including introducing recycling of medication packaging and ensuring that any unused medications are reissued where possible.

The Trust’s total energy consumption, relative to hospital floor area, has reduced by 24 per cent from its 2007/08 baseline. RBCH became a ‘zero waste to landfill’ hospital this year and also generates 15 per cent of its energy on site via three solar panel installations and low pressure hot water produced as a by-product from the on-site incinerator. The Trust’s restaurants also use fully compostable food containers, rather than single use plastic containers.
Service to help people with long term health conditions

DORSET Clinical Commissioning Group have awarded one of their first new contracts to a partnership of local organisations that will provide an innovative service to help people living with long term health conditions and their carers.

The partnership of organisations awarded the contract includes - Help and Care, Dorset Healthcare, Dorset County Hospital, The Royal Bournemouth Hospital, NHS Foundation Trust, Know Your Own Health, BH Live and Boots UK.

The new service is set to equip people with long term health condition with skills and information that will help them to manage their condition and make informed choices about the support they require. People will be able to choose from a range of support to suit them including; advice over the phone, face to face guidance from a self-management coach, self-help groups and an interactive website.

Marianne Storey, director of development at Help and Care said: “Having a health condition that you know will last a lifetime can be difficult and can make people feel unsure about how they are going to manage. Living with a condition for life doesn’t have to be confusing or daunting.”
Concern for Poole Hospital raised by Poole councillors after the proposed merger blocked.

Fears growing for future of hospital

Two thirds of a page

Diana Henderson

CONCERN for the future of Poole hospital has been raised by the town’s councillors after the proposed merger was blocked.

The planned link with Royal Bournemouth Hospital, the first of its kind to be examined by the Competition Commission, was turned down due to insufficient evidence that it would lead to benefits for patients.

However Borough of Poole, which 18 months ago agreed to support the merger, is now lobbying local MPs and the Secretary of State for Health to ensure the hospital is adequately funded.

Poole Hospital has warned it would face a debt of around £3m by 2014/15 if the merger didn’t go ahead.

The process has cost £2m.

In an urgent motion put before councillors by Cllr Charles Meachin, right, and Vikki Slade, which was unanimously approved, they pointed out funding was a complex issue with Poole having a high non-elective case mix funded through the national tariff.

The motion called on the council to express concern about the implications of this decision and offer support to the hospital in seeking to secure adequate funding, to maintain the caring professional service given to the citizens of Poole.

Council leader, Cllr Elaine Atkinson, who has already raised the issue with Health Secretary Jeremy Hunt said: “We’re holding the government to account at all levels to make sure Poole Hospital is safeguarded.”

She said: “If we have got to deliver 24-hour consultant led care we needed that merger to make that happen across Bournemouth and Poole. Now we have got to find another way to deliver what the government is demanding.”

Supporting the motion but not the merger, Cllr Brian Clements said: “If we support this motion, we are calling for the government to give better support to our smaller, more beautiful hospital in Poole.”

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Boxing night for charity

Bournemouth: Bransgore Rotary will host its 10th annual dinner boxing evening at the Carrington House Hotel on December 6.

The event, in association with Bournemouth Amateur Boxing Club, will also feature a three-course meal, charity auction, raffle and human hula.

Tickets are £40 from John on 01425 675533.

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Date: 4 November 2013
Publication: Daily Echo
Title: Boxing night for charity
Information: Bransgore rotary will host boxing night on December 6 to raise funds for Bournemouth Hospital charity.
Page number: 8
Article size: Sixteenth of a page
Value: £635

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Date: 5 November 2013
Publication: Daily Echo
Title: Consultants are tackling the taches
Information: Team of consultants from RBH will be growing moustaches during November to raise money and awareness of men's health issues.
Page number: 4
Article size: Quarter of a page
Value: £2525

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Consultants are tackling the taches

TEAM of consultants from the Royal Bournemouth Hospital (RBH) will be growing moustaches during November to raise money and awareness of men’s health issues.

To support the hospital’s moustache campaign, taches of all shapes and sizes will be sprouting from the upper lips of the team of consultants in the urology department.

As well as raising money, the aim is to raise awareness of men’s health issues that are treated at the hospital such as testicular and prostate cancer.

All funds raised will be donated to this department through the Bournemouth Hospital Charity.

At RBH, approximately 300 men are diagnosed with prostate cancer each year and hospital staff are asking people to reward their efforts by making a donation or even join them in the facial hair challenge. Joshua Phillips, consultant urological surgeon at RBH, said: “Raising awareness of issues that affect men is really important and the urology team want to encourage others to sport a moustache to help us generate worthwhile funds. One in nine men will be diagnosed with prostate cancer in their lifetime and therefore in this year alone 40,000 new cases of the disease will be diagnosed in the UK.”

Lindsey Sturman, RBH fundraising manager, added: “People can support by donating and encouraging them during this month-long event and celebrating their new found facial hair.”

To get involved you can register your crumb catcher or donate via www.virginmoneygiving.com/charities/bournemouthhospitalcharity.
<table>
<thead>
<tr>
<th>Date</th>
<th>5 November 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publication</td>
<td>Daily Echo</td>
</tr>
<tr>
<td>Title</td>
<td>Hospitals merger cost</td>
</tr>
<tr>
<td>Information</td>
<td>Patient comments about wasted £5 million on attempt to merge.</td>
</tr>
<tr>
<td>Page numbers</td>
<td>1 and 2</td>
</tr>
<tr>
<td>Article size</td>
<td>Eighth of a page</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Date</th>
<th>5 November 2013</th>
</tr>
</thead>
<tbody>
<tr>
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<td><a href="http://www.bournemouthecho.co.uk">www.bournemouthecho.co.uk</a></td>
</tr>
<tr>
<td>Title</td>
<td>Jailed: Royal Bournemouth Hospital doctor who followed woman off bus and sexually assaulted her</td>
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</table>

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**SEX ATTACK DOCTOR IS JAILED**

Medic followed woman off bus: P2
Jail term for doctor after sexual assault

Alex Winter

A DOCTOR who sexually assaulted a young woman after following her off a night bus has been jailed.

Pakistani Ali Ehsan, 31, who had been in the UK for less than a month at the time of the attack on August 12, claimed the victim had whispered "follow me" after he got off the bus at stop early, only realising he was walking behind her when it was too late.

Anita Gibson-Lee, prosecuting, told the father-of-two had come to Bournemouth after winning a prestigious role at the hospital as senior house officer.

"While on the bus, the victim first thought she was being subjected to a pick-pocket," she said.

"The male put his hand down her skirt and was touching her high.

Ehsan then put an arm around her back of her seat.

Once off the bus, he then asked the woman where they were and offered her a cigarette before beginning to walk along with her. As they approached Woodbury Avenue, near the Townend estate, he grabbed her hand.

Mrs Gibson-Lee said: "She tried to pull away but he put his hand inside her sleeveless top. He swung her around.

"She said she attempted to escape but he grabbed her again and put his hand down her pants."

The woman managed to kick out at him, knocking him in the groin before he finally let her go and walked away.

The assault was captured on private CCTV, and a police appeal published on the front page of the Daily Echo led to a number of leads in the case.

Ehsan claimed that he believed his victim had wanted sexual contact before changing her mind, telling her he "would have to pay" and saying "feel me".

The court heard the doctor, who is training to become a consultant cardiologist, is married and supports a family in Pakistan.

Tom Horder, defending, said: "He is somewhat isolated. He was a fish out of water in Bournemouth.

"He'd never before left Pakistan and he lived a very conservative lifestyle there based around his family."

Ehsan, who pleaded guilty to one account of sexual assault, attacked the woman after drinking heavily on the second night of the Eid Muslim festival.

Mr Horder said: "Drinking is something completely alien to him both religiously and culturally."

Judge Peter Johnson sentenced the doctor to eight months in prison at Bournemouth Crown Court, after which he will return to Pakistan.

Response of NHS Trust

A SPOKESPERSON for the Royal Bournemouth and Christchurch Hospitals NHS Trust said: "Mr Ehsan had only just joined the Trust and had therefore been working under supervision. All of our medical staff undergo a rigorous employment process with strict reference checks." Ehsan has no previous convictions.
<table>
<thead>
<tr>
<th>Date</th>
<th>Broadcast Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 November 2013</td>
<td>BBC Radio Solent</td>
</tr>
<tr>
<td></td>
<td>Reporter David Fenton discussing DNAR form that was wrongly filled by staff.</td>
</tr>
<tr>
<td>5 November 2013</td>
<td>Heart Radio</td>
</tr>
<tr>
<td></td>
<td>Discussion about DNAR form that was wrongly filled by staff.</td>
</tr>
<tr>
<td>5 November 2013</td>
<td>BBC South News</td>
</tr>
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<td></td>
<td>Reporter David Fenton discussing DNAR form that was wrongly filled by staff.</td>
</tr>
</tbody>
</table>
Bournemouth hospital doctors 'signed death warrant'

Doctors at a Dorset hospital signed a "do not resuscitate" order on a patient without informing her or her family.

Ms Brook, 79, has been admitted to Royal Bournemouth Hospital with sickness and diarrhoea but during her stay the order was issued to allow her to die if she needed resuscitating.

The order, which states the family were "not available", was found in Mrs Brook's bag after she was discharged.

The hospital has apologised and promised an investigation.

The order, which stays on a patient's records, was signed by two doctors and dated 16 October 2013. It states CPR would be inappropriate because Mrs Brook has dementia.

'Legalised euthanasia'

Mrs Brook's son, Kevin, said: "It would basically have meant that they would have not resuscitated her and she would now no longer be with us."

"To me it looks like a death warrant."

"It's like legalised euthanasia. I'm gobsmacked - I don't know why they have written it."

A hospital spokesman said: "When a clinical decision needs to be made that CPR should not be attempted and the patient is not able to do this, relatives must be consulted. They may be able to help by indicating what the patient would decide, if able to do so."

"On this occasion this discussion did not happen, for which we sincerely apologise. The reasons why this did not happen and why proper processes for communicating with next of kin were not followed are being investigated."

"We have not received any communication from the patient's family and we will therefore be contacting them to clearly understand their concerns and help us carry out a thorough investigation and learn from this. Further education for staff on this part of the patient pathway would form part of this improvement."
They signed a death warrant for my mum

Doctors at RBCH have been accused of signing a death warrant after issuing an order that allowed a dementia patient to die if she became seriously ill.

Three quarters of a page
With regards to the recent reports about the standards at the Royal Bournemouth Hospital, I would like to give the opinion from a patient’s point of view.

Last November I was admitted to Acute Admissions with breathlessness and chest pains. I was tested for various things. My liver had stopped working, my lungs were full of blood clots and I had heart failure. I was rushed to critical coronary care. I nearly lost my life on a couple of occasions, but Dr Raddan and his dedicated team worked very hard to keep me alive.

Nothing was too much trouble and even though they were always busy they made time to talk through my concerns and raise my spirits when they were low.

They also supported my family through this difficult time. Over the next few weeks they continued to treat me with respect and dignity, and fought to get me well enough to be transferred to Harlefield hospital. I left Bournemouth in January and was admitted to Harlefield, where I had a successful heart transplant in February.

I can’t thank the team at Bournemouth enough — without everything they did during the critical stage the rest wouldn’t have been possible.

The individuals from this team about true dedication to their profession. We should be very proud to have such amazing doctors and nurses in our local hospital.

RICHARD BOURNE,
Wilton Road, Boscombe, Bournemouth
Farewell Sister Sue

Caitlin Marsh

A POOLE woman has retired from the nursing profession after a career lasting over 40 years. Sister Sue Turner, 63, who has seen one of Poole Hospital’s general surgical wards for the last five years, enjoyed her last day on Thursday surrounded by her current and former colleagues.

She has worked at many hospitals including the now defunct Boscombe Hospital, as well as the Royal Bournemouth Hospital. She said: “It has been fantastic working at Poole Hospital, and we’re a great team.”

“But I’m going to be spending 50 days a week with some newly-joined staff nurses,” she added.

She has seen a lot of advances in patient care during a 44-year career. In the last five years, she noted, recovery was offered to patients on an ward, so that before they go to surgery, they are in the best possible condition, making recovery quicker.

Sue trained in London and her first job was as a surgical assistant, before taking on night duty, and then becoming an A&E assistant for 14 years.

“I was there during the Hyde Park and Regent’s Park bombings, which were horrendous, and I did a forensic science course, so that I could take forensic evidence for police.”

“I moved in Dorset in 1988 and worked in Boscombe Hospital, then Bournemouth and finally Poole.”

CONTACT ME

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Email: caitlin.marsh@bournemouthecho.co.uk
Twitter: @caitlinM_echo
Awards for Air Ambulance

DORSET and Somerset Air Ambulance has been shortlisted in three categories for this year’s Air Ambulance Awards of Excellence. Representatives will attend an awards ceremony held later this month.

Paramedics Greg Peacock, Stephen Freeman and Pilot Max Hoskins have...
Frank Sinatra event to raise money for the Bournemouth Hospital Charity

AS sung by Ol’ Blue Eyes, there’s no business like show business and this Saturday 9 November will be no exception as a black tie Frank Sinatra event is held to raise funds for the Bournemouth Hospital Charity.

The event has been organised by Carole Turner in memory of her parents who both received what she describes as ‘excellent care at the Royal Bournemouth Hospital before they died.

The black tie evening will see professional Frank Sinatra tribute artist Aiden Kent singing as guests enjoy a three course meal. A premium raffle will also take place with prizes such as a weekend stay in a five star London hotel up for grabs. Other prizes include a day at the Kempton Park races, meal vouchers, signed photos of Emmerdale’s Marlon and Bernice and Emmerdale’s Terry Wood’s silver tankard.

Carole said: “I wanted to do something for the Bournemouth Hospital Charity in memory of my parents Rose and Harry Rudling. Both mum and dad were looked after at the hospital in the last hours of their lives and received excellent care, so we really wanted to give something back.”

Starting at 7.30pm the event will take place at the Fox and Hounds in Walton on the Hill in Surrey, with special transport options being provided for guests from Bournemouth wishing to attend.

To book call Carole on 07908 222405 or email caroleturnerx@hotmail.co.uk.

For more information about the work of the Bournemouth Hospital Charity please visit bournemouthhospitalcharity.org.uk
Moustache fever set to grow at the Royal Bournemouth Hospital

Team of consultants from RBCH will be growing moustaches during November to raise money and awareness of men’s health issues.

26
Quarter of a page
£180

Rotary boxing dinner

BRANSCOME Rotary Club is set to hold its 16th annual charity dinner and boxing event.

Guests can enjoy a three-course dinner, auction, raffle and games at the Carrington House Hotel, Bournemouth, on December 9th.

The night is run in association with Bournemouth Amateur Boxing Club and features an inter-county open boxing event.

Tickets are priced £40 per person, or £65 per person for corporate tables, which seat eight to 14 people and include a bottle of wine.

For more information or to book tickets call Rotarian John on 01425 673333, Les on 01202 261185, David on 01202 972191 or Terry on 01425 673932.

At RBH, approximately 350 men are diagnosed with prostate cancer each year and hospital staff are asking people to reward their efforts by making a donation, or even join them in the facial hair challenge.

Joshua Phillips, consultant urological surgeon at RBH, said: “Raising awareness of issues that affect men is really important and the urology team want to encourage others to sprout a moustache to help us generate worthwhile funds. One in nine men will be diagnosed with prostate cancer in their lifetime and therefore in this year alone 40,000 new cases of the disease will be diagnosed in the UK.”

Lindsey Starman, RBH fundraising manager, added: “People can support these ambitious men by donating and encouraging them during this month-long event and celebrating their new found facial hair.”

To get involved, you can register your crumb catcher or donate via www.virginsmoyorgiving.com/charities/bournemouthhospitalcharity.
<table>
<thead>
<tr>
<th>Date</th>
<th>8 November 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publication</td>
<td>Stour &amp; Avon Magazine</td>
</tr>
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<td>Title</td>
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<tr>
<td>Information</td>
<td>More patients at RBH are now travelling in style thanks to dedicated appeal shop volunteers who have raised money for new wheelchairs.</td>
</tr>
<tr>
<td>Page number</td>
<td>26</td>
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**Hospital shop raises over £25,000 for new wheelchairs**

MORE patients at the Royal Bournemouth Hospital (RBH) are now travelling in style thanks to the efforts of the dedicated Appeal Shop volunteers.

A second fleet of 30 brand new wheelchairs costing over £800 each have been purchased for the hospital by the Appeal Shop team, who raise money by selling bric-a-brac and clothing donations in an onsite charity shop at RBH.

Dorinda Sheppard, an Appeal Shop volunteer for over five years, explained: “Our porter services manager, Ian Barnett Potts, came to us and asked if we could do anything to help him fund some desperately needed wheelchairs for transporting patients around the hospital.

“The old wheelchairs were usable but old and clunky – more faced backwards which isn’t ideal. The new wheelchairs face forwards, are easier to push and far more comfortable for patients to sit in, as well as being colour coded to specific hospital areas so they can be returned to the right place.”

The batch of new wheelchairs is the second bought with Appeal Shop funds so far. In August last year, the team purchased 50 new wheelchairs for RBH with a previous donation, also in excess of £25,000.

Ian Barnett Potts said: “We are so grateful to the Appeal Shop team for funding more wheelchairs. We are extremely fortunate to have such hard working volunteers raising funds for us.”

Anyone wishing to aid the Appeal Shop team in raising funds for new hospital equipment is welcome to visit the Appeal Shop, open in the main atrium of Royal Bournemouth Hospital 10.30am Monday to Friday. Any donations are always gratefully received.
Your fundraising efforts make a real difference

How you can get involved
• organise your own fundraising event
• take part in a hospital charity organised event
• make a donation
• consider leaving a gift in your will
• volunteer
• be a corporate sponsor of one of the charity events

Some Bournemouth Hospital Charity events:
• Tree of Light Service for the Jigsaw Building in the main atrium at the Royal Bournemouth Hospital on Monday 16 December
• March for Men raising funds for prostate cancer from Bournemouth Pier to Sandbanks Pier on Sunday 2 March 2014
• Twilight Walk for Women starting at Bournemouth Pier on Friday 6 June 2014
• Football Tournament at the Littledown Centre on Sunday 20 July 2014

Consultants Sean Weaver, left, and Neil Hopkinson main their arrival at John O’Groats.

Your fundraising efforts have now expanded to raise money for all departments across the Royal Bournemouth and Christchurch hospitals under the banner of the Bournemouth Hospital Charity - and you can get involved.

Lindsey Sturman, Fundraising Manager, explains: “Through the Jigsaw Appeals our supporters have raised nearly £5m which is fantastic. Our staff and the public now wanted to focus efforts on fundraising that would help all areas in the hospital. The Bournemouth Hospital Charity does exactly this.”

Last year £1.2m of charitable funds were spent on items such as medical equipment and research, all directly benefiting the patient experience above and beyond what the NHS can afford. For example your donations funded exercise classes for oncology patients and

Sean Luff with members of the team who looked after him.

How can you keep in touch:
• visit our website www.bournemouthhospitalcharity.org.uk
• email charity@rbch.nhs.uk, call 01202 704060
• visit us in the Charity Offices in the main atrium of the Royal Bournemouth Hospital
• follow us on Twitter @BHospcharity or
• like us on Facebook www.facebook.com/bournemouthhospitalcharity

“All the staff were absolutely marvellous. We wanted to fundraise to say thank you because they deserve more recognition. Three times we thought we’d have to say goodbye to Sean and they never gave up. We have the utmost admiration for this hospital.”

Pete Luff, father of patient Sean

The Royal Bournemouth and Christchurch Hospitals
NHS Foundation Trust
A CANCER survivor has presented £3,500 to the medical staff who saved his life three times. 

Sean Luff, 43, and his family met up with consultants Jules Cranshaw and Joseph Chacko and senior nurse Andy Gquantity on the Royal Bournemouth Hospital on Wednesday before revisiting the intensive care ward (ITU) where he was treated for eight months.

The funds, raised at an August fun day organised by his family to thank the hospital, will go towards buying new equipment for the haematology ward.

Sean’s dad Pete, who lives in Kinson with his wife Teresa, said: “Everyone at the ITU was super.”

“People knock the NHS but this hospital has been absolutely marvellous. “We only wish we could have raised them more money. “They deserve more recognition for the work they do every day. I feel quite emotional talking about it. “Three times we were called in to say goodbye to Sean, but they never ever gave up. And we got our son back.”

Mr and Mrs Luff also expressed their gratitude to donors and everyone who helped them with the fund.

Sean, who lives in Bearwood with his wife Sara and children Abby, 14, Amy, 12, and Alfie, 10, was diagnosed with acute myeloid leukaemia in February last year, and underwent chemotherapy and a bone marrow transplant. Although in remission, he caught pneumonia just after Christmas, and was in a medically induced coma for three weeks, waking up paralysed.

Since he was discharged from intensive care in August he has gradually regained the use of his lungs, hands and legs and is now able to stand and walk a short distance.

Dr Cranshaw said the intensive care team appreciated the feedback.

“Sean was turned down by other hospitals as they didn’t think he would survive, but we thought he deserved a chance, everyone deserves a chance,” he said.

“It’s safe to say Sean never expected a different result than this and never gave up.”

“With health service budgets shrinking we rely on donations like this to ensure we can deliver improved services into the future.”
Hospital team are the best in region

RBH radiology team has been recognised as the best in the south west at a House of Commons ceremony.

Third of a page

£3645
Lunchtime ‘club’ is for stroke patients

STrokes affect around 152,000 people each year, with the resulting brain damage being the largest cause of adult disability in the UK.

And two thirds of those who survive a stroke also suffer depression and anxiety, according to the Stroke Association.

There is often due to a lack of emotional support and practical advice available after suffering a stroke.

Now a new project has been launched at The Royal Bournemouth Hospital to assist rehabilitation.

It is a joint venture between therapists and dieticians who run special lunch and breakfast clubs in the dining room on the unit.

Patients are encouraged to make their own tea and breakfast under supervision and to interact together at lunch times.

Heidi Field, a specialist speech and language therapist, said:

“There are so many health benefits. Not only does it help to promote independence and give them a bit of normality, it also engages them socially, rather than staying on the ward.”

“It also enables us to monitor them more effectively and encourages them to eat more.”

Anna Perrin, a clinical specialist agreed: “Strokes affect everybody in different ways.

Some have communication problems, some have difficulty swallowing – each one has a different goal.

“For some it might be using their left hand to eat their food.”

Betty Ingerm, 66, who has been at RBH for five weeks, said: “I think it’s a very good idea because in the ward there are just three of us so it’s nice to see some new faces at meal times.”

Fellow patient Stefan Pigaars said: “The stroke has affected my balance a little bit so it is good for me to walk here rather than stay on the ward.”

CONTACT ME

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Knockout dinner in support of the Bournemouth Hospital Charity

ON Friday 6 December, the Carrington Hotel is set to host a knockout charity dinner to raise money for the Bournemouth Hospital Charity.

Organised by the Bransgore Rotary Club in association with Bournemouth Amateur Boxing Club, the charity boxing dinner starts at 6.15pm and aims to generate funds for the Trust's new Jigsaw Building.

Work on the Jigsaw Building at the Royal Bournemouth Hospital is now well underway and money raised at this event will help to provide further support to this new purpose-built cancer and blood disorder and women's health facility for local patients. The building will bring together oncology, haematology, gynaecology, breast care and early pregnancy.

Tickets cost £40 per person which include an inter-country boxing match and three-course dinner. For a ringside seat and a complimentary bottle of wine, corporate tables are available for eight to 14 people priced at £65 per person. There will also be a charity auction, raffle and a unique human bingo in aid of the Bournemouth Hospital Charity and a selection of other rotary charities.

John Eyles, Chairman of Bransgore Rotary Club's Boxing Committee, said: "We are delighted to support the Bournemouth Hospital Charity - Jigsaw Appeal this year as our lead charity. This is the 16th year that we have run this event together with the Bournemouth Amateur Boxing Club and we would like to thank the Bournemouth Hospital Charity Fundraising Team for all their help and hope that you will come along and enjoy a lively, entertaining evening for an excellent cause."

For more information about the charity or the event please contact the Bournemouth Hospital Charity on 01202 704060 or email charity@bch.nhs.uk.
Awards recognise green champions at hospital trust

RBCH has been recognised for its work on environmental sustainability.

Chance to meet state of the art robot at Bournemouth hospital

Members of the public will have a chance to meet new state of the art robot that has revolutionised treatment for prostate cancer patients.
Coffee morning in aid of hospital

By Corey Ross

A FUNDRAISER from Porton has organised a coffee morning tomorrow (Friday) in aid of a charity that supports oesophageal cancer sufferers.

Jane Phillips, who was diagnosed with the illness 19 months ago, is holding the coffee morning in Southbourne Way, Porton to boost profits for Fundraising For Angels (Ward 17).

The campaign, which raises money for Royal Bournemouth Hospital Ward 17, where patients with the condition are treated, has raised about £2,300 so far.

“I’m absolutely amazed with how much we have raised and I want to keep on raising awareness,” she said.

Tomorrow’s coffee morning, which features a raffle, starts at 10.30am and everyone is welcome.

To make a donation call 07796 777131.
Knockout dinner in support of the Bournemouth Hospital Charity

ON Friday 6 December, the Carrington Hotel is set to host a knockout charity dinner to raise money for the Bournemouth Hospital Charity.

Organised by the Bransgore Rotary Club in association with Bournemouth Amateur Boxing Club, the charity boxing dinner starts at 6.15pm and aims to generate funds for the Trust’s new Jigsaw Building.

Work on the Jigsaw Building at the Royal Bournemouth Hospital is now well underway and money raised at this event will help to provide further support to this new purpose-built cancer and blood disorders and women’s health facility for local patients. The building will bring together oncology, haematology, gynaecology, breast care and early pregnancy.

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For more information about the charity or the event please contact the Bournemouth Hospital Charity on 01202 704060 or email charity@bch.nhs.uk.
It’s all coming together for Jigsaw appeal

Brymor Contractors has been chosen to construct RBH Jigsaw building as a massive public appeal comes to fruition.

The new building will bring together oncology, haematology, gynaecology, breast care and early pregnancy.

It will also provide more space for rapidly expanding outpatient and day case treatments and the hospital says it will improve privacy and dignity for patients.

It has been funded by the Jigsaw Appeal for Cancer and Blood Disorders and the Appeal for Women, along with significant investment from the NHS.

It will be sited between the hospital’s eye unit and the Berwent Suite for Obstetrics.

A ‘listening event’ for the public and patients was held earlier this year. It heard requests for wi-fi, quiet rooms, counselling rooms and artwork. Outdoor space and car parking were also highlighted as important elements and have been incorporated into the plans.

Jane Stichbury, chairman of the Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust, said: “I am delighted that this work is underway. While patients currently receive an excellent clinical service, the new facilities will provide a much better environment.”

After first phase preparation work is completed, Brymor Contractors will set up on site to begin building at the end of December this year.

Brymor Contractors has a record of similar healthcare projects across the south coast.

Its recent projects include a £23m inpatient unit at the Royal Hampshire County Hospital; a £1.6m refurbishment of the outpatient department at Frimley Park Hospital and a £4.6m new cardiac unit and extension at Salisbury District Hospital.
RBH has admitted a catalogue of errors and apologised following the tragic death of an 84 year old woman.

Royal Bournemouth Hospital chief says sorry over death of great-grandmother Dorothy Simpson who made desperate phone call to family.
Hospital’s apology over mum’s death

The Royal Bournemouth Hospital has admitted a catalogue of errors and apologised following the tragic death of an 86-year-old woman.

An investigation revealed failings in care given to Dorothy Simpson and Chief Executive Tony Spotswood has now written to her family to say sorry.

He told them: “It is clear from our investigation that you and your family had a very poor experience whilst your mother was under our care, and for this I am extremely sorry.”

And he said immediate action has been taken to ensure failings are not repeated.

Mrs Simpson, a great-grandmother who lived at Hengistbury Head, made a desperate phone call to her family to say she could not breathe and was getting no help from hospital staff.

When one of her sons arrived at Ward 3 less than 30 minutes later, she had passed away and was alone, with an alarm sounding.

In his letter, Mr Spotswood, right, admitted her son, Jim, “found her alone, with the observation machine alarming and sadly it appeared that your mother had very recently passed away”.

A high-level inquiry has since been carried out which told the family:

- Your mother should not have been left on her own at any stage. She was on her own when James (Jim) came in. This is unacceptable and again I am very sorry for this.

- There was clearly a breakdown in communication. The family should have been asked to come in earlier to assist in reassuring her and encouraging her to wear the (oxygen) mask.

- The frequency of observations was not recorded on the chart.

- A delay in obtaining antibiotics in liquid form.

- There had been last minute changes in staffing. Staffing numbers were in accordance with Royal College of Nursing guidelines, apart from the half hour between shifts. A request for support from the Medical Directorate was made but unfortunately no other wards were able to help.

Mr Spotswood said there has since been a change in leadership on Ward 3 and a “very experienced” ward sister has since been recruited.

An action plan has been devised to address communication and attitudes of staff, as well as extra training and an electronic system is also being introduced to allow patients’ observations to be recorded centrally.

Mrs Simpson’s son, Steve, of Danesbury Avenue, Tuckton, said: “She was an old lady with a terminal lung illness but that day, because of all the failings, she died before her time. I am very angry that she was let down by professionals who just let her die, on her own.”

Mrs Simpson suffered from end stage lung disease and her family had been told she was unlikely to survive more than a few months.

Mr Spotswood said staff encouraged her to wear an oxygen mask less than an hour before she died on Saturday, July 27, but she refused to do so.

UPSET: Steve Simpson with a picture of his mother Dorothy Simpson who died at the Royal Bournemouth Hospital.
Bournemouth Hospital Boss Says Sorry

19 November 2013

The boss at a Bournemouth Hospital has said sorry over the death of a great-grandmother who made a desperate phone call to her family asking for help.

84 year old Dorothy Simpson said she couldn’t breathe and staff weren’t helping her.

When her son arrived 20 minutes later, he’d passed away alone, with the alarm system by her bed still beeping.

An investigation revealed failings in care given to Dorothy Simpson and Chief Executive Tony Soultwood has now written to her family to say sorry...

He told them: “It is clear from our investigation that you and your family had a very poor experience whilst your mother was under our care, and for this I am extremely sorry.”

And he said immediate action has been taken to ensure failings are not repeated.

Mrs Simpson, a great-grandmother who lived at Hambrook Road, made a desperate phone call to her family to say she could not breathe and was getting no help from hospital staff.

When one of her sons arrived at Ward 3 less than 20 minutes later, she had passed away and was alone, with an alarm sounding.

In his letter, Mr Soultwood, admitted her son, Jim, “found her alone, with no observation recording indicating that your mother had very recently passed away.”

A high-level inquiry has since been carried out which told the family:

Your mother should not have been left on her own at any stage. She was on her own when James (Jim) came in. “This is unacceptable and again I am sorry for this.”

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Mrs Simpson suffered from cancer and stage lung disease and her family had been told she was unlikely to survive more than a few months.

Mr Soultwood said staff encouraged her to wear an oxygen mask less than an hour before she died on Saturday, July 27, but she refused to do so.

Sister in July the Director of Nursing and Medicines, Paula Grinham, said:

“We express our sincere condolences to Mrs Simpson’s family and are sorry they have had cause to complain to you. We are investigating this case, are in contact with the family and are working closely with them to address their concerns.”
Great-grandmother, 84, who called family from hospital bed to say she couldn’t breathe was found dead with alarm going off by her son.

Dorothy Simpson’s son rushed to Bournemouth Hospital but when he arrived 20 minutes later she was already dead with an alarm still sounding.

Hospital bosses have today admitted a catalogue of errors and apologised following the 84-year-old’s tragic death.

An investigation launched following a death and Chief Executive Tony Spalding has now written to the family to say sorry.

“I’d like to convey our investigation that you and your family had a very poor experience whilst your mother was in our care, and for that I am extremely sorry,” he wrote.

Mr Spalding, 63, described the news of the woman’s death as “heartbreaking”.

When one of her sons arrived at around 2.30am, she was dead.

She had called him asking him to get to her and tell him she couldn’t breathe.

The woman’s husband, who was in hospital at the time, died days later.

A chair was found in a hospital out-patient department window and was found to be the same make as the one in the hotel.

Mr Spalding said there has always been a culture of honesty and openness.

“We have always been transparent about the care we provide and are always looking to improve it for the future,” he said.

He said that more time and resource were dedicated to the investigation and that a report would be published within the next two weeks.

“I am very sorry about the distress this has caused the family,” he said.

The family had been initially told by the hospital that the cause of death was unknown but later it was revealed that the woman had died of a heart attack.

The family has now been offered a meeting with Mr Spalding and an external investigator to discuss the matter.

The woman’s daughter said she was “devastated” by the news and that it was too early to say what had happened.

She added: “We would like to express our deepest sympathy to the family of the deceased.”

A spokesman for the hospital said: “We are deeply shocked and saddened by this news.”

The family has been offered support from the hospital and the coroner’s office.

The woman’s son said: “We are very sorry about what has happened and we want to make it right.”
<table>
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<th>Date</th>
<th>Publication</th>
<th>Title</th>
</tr>
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<tbody>
<tr>
<td>19 November 2013</td>
<td><a href="http://www.belfasttelegraph.co.uk">www.belfasttelegraph.co.uk</a></td>
<td>Medics in race for wedding date</td>
</tr>
<tr>
<td>19 November 2013</td>
<td>BBC South</td>
<td>Coverage on the Da Vinci robot at RBH.</td>
</tr>
<tr>
<td>19 November 2013</td>
<td>Radio Solent</td>
<td>Coverage of Da Vinci robot at RBH.</td>
</tr>
<tr>
<td>20 November 2013</td>
<td>Breeze</td>
<td>Frances Wilkins story.</td>
</tr>
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<td>Jack FM</td>
<td>Frances Wilkins story.</td>
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Dorset’s first £1.6m Da Vinci robot arrives at the Royal Bournemouth Hospital.
Get mum to the church on time

Dedicated team of nurses at RBH managed to get the mother of the bride to the church in time in an ambulance after saving her life.

Nicky Findley

A DEDICATED team of hospital staff managed to get a mother of the bride to the church in time in an ambulance after saving her life.

Grandmother and mum of three Frances Wilkins, 56, was rushed into the Royal Bournemouth Hospital’s Acute Medical Unit (AMU) with an acute headache and loss of movement in both her arms.

Staff worked around the clock to get to the root of her condition as distraught daughter Elizabeth Bolton saw the chances of her mum missing her wedding narrow by the minute.

Elizabeth said: “Dr Tanzeem Raza came to check up on mum on Friday afternoon and I just told him to get my mum well as I was supposed to be getting married the next Friday.

I couldn’t imagine mum not being there on the most important day of my life.” When tests for infections, cancers and meningitis failed to identify the cause of Frances’ symptoms, the consultant requested a specialist MRI scan.

He said: “I spoke urgently with my radiology colleague, Dr Paula McAlinden, who went out of her way to perform a very specific type of MRI scan which is generally not available out of hours.”

Frances was then diagnosed with Churg-Strauss syndrome – an extremely rare life-threatening disease attacking the respiratory system and vital organs and was immediately started on a course of treatment.

Frances said: “If they hadn’t diagnosed me when they did, I either would have had very severe brain damage or not been here at all.”

However Frances was still very weak, so staff set up an iPad to allow her to watch her daughter’s wedding over the internet from her hospital bed.

But Sister Kelly Spaven reorganised the rotas to ensure Frances could be escorted to the wedding by staff nurse Beth Tucker and they travelled together by ambulance to the wedding.

Bride Elizabeth said: “I didn’t know mum was going to be there until the last minute. “When I’d walked down the aisle, I just ran over and gave her a big hug, it was really emotional.”

Frances added: “This hospital has been fantastic and the care I received was outstanding, especially the way they got me to the wedding.”

“IT was way beyond their job and I wouldn’t have made it to the wedding without them.”

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The view is clear for children in Dorset.

Robot will carry out prostate ops

PROSTATE cancer patients are being offered minimally invasive surgery locally – and you can meet the robot that is making it happen.

The Da Vinci robot, nicknamed Jerome, offers higher degrees of vision, control and dexterity than a human surgeon and is controlled by surgeons from an operating console in the theatre at the Royal Bournemouth Hospital.

It is available to patients across the whole county, eliminating the need to travel to other centres such as Reading, Bristol, Exeter or London.

A demo version of the robot and console will be on display in the main atrium of the hospital from 10 am to 2 pm on Tuesday.

People will be able to see how the robot works and talk to consultant urologists Kevin Turner and Andrew Wedderburn.
Many thanks to all at hospital

ON September 20 my husband and I went to Croatia for a much looked forward to holiday. On the fourth day my husband had a stroke, he was taken to Dubrovnik hospital where he spent 10 horrendous days. The hospital is very third world - four men in a ward, no privacy around each bed, so any treatment or help was there for all to see.

The shower room and toilet was horrendous, dirty and moulds to help patients with balance etc. A wash in the mornings was an uncovered jug of cold or lukewarm water thrown over you and then dried with a sheet from the bed which was very rough. Food such as it was, was always cold, plonked down on a side cabinet and left, whether you could feed yourself or not. I used to go to the hospital for six hours every day and help my husband with what I could, and if a relative was with a patient then they were left to get on with it.

Hardly any English was spoken which of course is no fault of theirs. A couple of nurses were quite kind but others were very stern with the attitude of just get on with it.

After 10 days we were flown home, thank goodness, to Gatwick where everybody was very kind and helpful. We were met by two lovely St John Ambulance men who took my husband to Bournemouth Hospital.

What a relief and a difference. At first he was in emergency where all the nurses were lovely and treat patients with respect and dignity. He was transferred to the stroke ward where, there again, everything is clean and the nurses and doctors are caring and wonderful, and my husband said the food was great.

After a couple of days my husband came home and the care from the physio and community nurses is outstanding.

I would like to thank all the staff and praise the NHS for what they do. People who moan about the NHS should try a few days in Dubrovnik hospital and then perhaps they would appreciate what we have here.

MRS M WRIGHT,
Christchurch Road, Ferndown
Robot is surgeons’ new helping hand

DORSET’s first robotic surgeon has arrived at the Royal Bournemouth Hospital and is set to transform surgery for thousands of cancer patients.

The £1.3m Da Vinci robot acts as an extension of the surgeon’s hands and fingers in miniature and is so precise, it can even peel a grape.

Sitting at a computer console, the surgeon performs the operation with the aid of four robotic arms which can rotate 900 degrees, allowing greater dexterity.

Consultant urologist Mr Andrew Wedderburn said they were delighted to be able to offer patients this type of surgery in Dorset.

“Robotic surgery can be used not just for urology but also for certain bowel cancer surgery and some head and neck cancer surgery too.

“From a surgeon’s point of view, it allows us greater precision, a 3D view and more dexterity, and – whereas we would usually need two surgeons to carry out keyhole surgery plus one holding the camera – one surgeon will now be able to do it all with a trained assistant.”

Patients will be able to spend less time in hospital and it also reduces the risks of impotence, incontinence and blood loss.

Philip Wilson, a 54-year-old sales manager from Boscombe, was the first patient in Dorset to have robotic surgery to remove his prostate. He said: “Obviously there was a bit of trepidation but the level of precision it offered and the faster recovery time meant it was a no-brainer.

“I was up and around within 24 hours – if you have open surgery, you would normally be in hospital for about a week and there would be lots of scarring.

“I’ve just got a couple of minor scars. I had no pain and no bruising.”

The robot was funded by reinvesting income from private care organised through The Bournemouth Healthcare Trust charity.

CONTACT ME

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Athletic youngsters invited to take part
Boscombe race events

I JUST wanted to write and praise all the staff in the Sandbourne Suite at Bournemouth Hospital.

On Wednesday, November 13 I was admitted for a second routine knee operation and cannot fault the excellent care I received.

They were extremely busy that day and my operation ended up being performed very late in the afternoon.

Throughout that time I was looked after superbly, and kept informed constantly.

The after care was second to none, and the cheerfulness and care of the whole team, from the lovely nurses to the anaesthetist and surgeon, shone through.

Having been there twice now, in the last three months, I can see that this is a normal occurrence and I would like to commend everyone there for making my experience as easy as possible.

Thank you very much.

CARLA ALLEN,
Address supplied
Major vascular surgery to move from Salisbury hospital

By Hugh Cashman

PATIENTS in the Salisbury area who need major surgery on arteries and aneurysms are to be operated on in Bournemouth, hospital chiefs have revealed.

In a phased programme that starts next week (December 1) major vascular surgery is to be transferred from Salisbury District Hospital to the Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust.

The aim is to concentrate specialist expertise in one centre on a “hub and spoke” model, with Bournemouth as the “hub” and Salisbury and the Dorset County Hospital NHS Foundation Trust as the “spokes”.

The operations that will be performed at Bournemouth instead of Salisbury include surgery on abdominal aortic aneurysms, operations to remove blood clots in the carotid artery (in the neck) and major bypass surgery for blocked leg arteries.

But hospital bosses are keen to stress that the vascular unit at Salisbury is not going to close, it currently assesses and treats patients with blocked arteries, blood clots that cause deep vein thrombosis and aneurysms. Varicose veins, leg ulcers and diabetic foot problems are also assessed and treated in the Salisbury unit.

Altogether it is expected that about 130 patients from Salisbury will be affected each year, with the first operations – for emergency treatment of abdominal aortic aneurysms - to transfer to Bournemouth from December 1.

The aorta is the largest blood vessel in the body and an abdominal aortic aneurysm is a ballooning of part of the aorta that is within the abdomen which can burst if it is not treated.

Planned, as opposed to emergency, treatment of aortic aneurysms will move to Bournemouth from April 1, next year. Other major arterial surgery will move to Bournemouth in a phased programme from the same date.

Once patients have had their surgery in Bournemouth, they will be brought back to Salisbury to recuperate.

Christine Blashard, the medical director at Salisbury, said the trust was good at major vascular surgery with lower-than-average mortality rates and good lengths of stay, but the changes were part of a national programme. She said: “We are required to make the changes by specialist commissioners on the advice of the Vascular Society of Great Britain and Ireland.”
First phase of Jigsaw build project gets underway

WORK on the Jigsaw project at the Royal Bournemouth Hospital is well underway. This is the first step in providing brand new purpose-built cancer and blood disorder and women’s health facilities for local patients. Work includes the relocation of patient car parking and blue badge holders, currently by the Eye Unit, which will move to a new location 100ft away. Weather depending this should be completed by the end of November. Disruption will be kept to a minimum and the car parking team will be on hand to help direct staff and visitors to spaces as they change.

The main building contractors, Brymec Contractors, will set up on site to begin construction end of December. The new Jigsaw building will be situated between the Eye Unit and the Derwent Suite for Orthopaedics, and will bring together oncology, haematology, gynaecology, breast care and early pregnancy.

A public and patients listening event was held earlier this year and feedback on the plans for the new units included requests for Wi-Fi, quiet rooms.

The Bournemouth Hospital Charity team at the site of the Jigsaw building works
counselling rooms and artwork in the building. Outdoor space and good car parking provision have also been highlighted as important elements of the plans. All of which are incorporated into the new build.

A video has been produced showing a virtual tour of the new building and is available to view on the Bournemouth Hospital Charity website - http://bournemouthhospitalcharity.org/jigsaw-building-virtual-tour/
22 November 2013
Stour & Avon Magazine
Trust's endoscopy department accredited
Patient's coming into RBH for endoscopy procedures can be assured they are getting the highest quality of care.

From the left, Jo Maple-Roberts, clinical leader for endoscopy, Dr Charlie Gordon, consultant physician and gastroenterologist, and Jo Blackwell, medical specialties service manager.

The endoscopy department has been awarded JAG (Joint Advisory Group on GI Endoscopy) Accreditation for providing a high standard of safe, patient-focused care. JAG regulates quality control for endoscopy units throughout the UK and is recognised by the Care Quality Commission.

The department was assessed in a rigorous process during September. Jo Blackwell, medical specialties service manager at the Trust, said: “Staff in the department consistently go above and beyond the call of duty to ensure patients receive the highest quality of care possible.”
<table>
<thead>
<tr>
<th>Date</th>
<th>22 November 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publication</td>
<td>Stour &amp; Avon Magazine</td>
</tr>
<tr>
<td>Title</td>
<td>Hospital staff get mother of the bride to the church on time</td>
</tr>
<tr>
<td>Information</td>
<td>Dedicated staff at RBH Acute Medical Unit get Frances Wilkins ready for her daughter’s wedding after being diagnosed with ‘Churg-Strauss’ syndrome.</td>
</tr>
<tr>
<td>Page number</td>
<td>29</td>
</tr>
<tr>
<td>Article size</td>
<td>Half page</td>
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<td>Value</td>
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Hospital make it easier for patient feedback

Token boxes have been introduced in the Emergency Department at RBH so patients can have their say about their care quickly and easily.

Previously patients in ED were asked to fill in forms stating whether they would recommend the department. However, in line with other emergency departments across the country, the response rate was low.

Rohana Lustig, emergency department deputy general manager, said: “To get maximum feedback, we are eager to provide a variety of ways for our patients to give us their views. The new token boxes take seconds to use, so patients in a hurry or who do not like filling out forms can still give us their opinions.

“Our top priority is to deliver high-quality care to patients, so we are keen to get as much feedback as possible. The token box results will allow us to gain a greater understanding of patient needs and rapidly address any areas needing improvement.”

Monthly analysis of the responses in the token boxes will be used to compare hospital standards across the nation and to improve the quality of care.

Log on to www.rbch.nhs.uk/fft to see the monthly results from the Friends and Family Test for the Emergency Department and wards across the hospital.
Improve conditions for hospital nurses

It’s not just Mid-Staffordshire Hospital then.

Even if only half of the spine-chilling stories on our comment forums are true, it sounds like our own Royal Bournemouth is not immune to allegations of poor practice.

It also sounds like the sad story of Dorothy Simpson, the great-grandmother who died unattended after making a desperate phone call to her family for help when she could not breathe, may not be a one-off disaster.

Going by the comments from our readers it sounds as if they feel they may have experienced neglect and even unkindness, too.

Head honcho Tony Spotswood has said he’s sorry to Mrs Simpson’s family and has put a very experienced ward sister in control of the team where it all went wrong.

Hmmm. In my opinion it is very rarely lack of experience or, for that matter, qualifications that are the root cause of rubbish nursing.

What’s missing on too many hospital wards is the kind of compassion that most of us assumed was hard-wired into our nursing staff.

Like most people I was raised in the belief that all nurses were ministering angels. Certainly when you went into hospital to visit your ill grandpa and saw what they had to do you could believe it. Mopping up sick, washing dirty, disfigured old bodies, changing beds, taking elderly gentlemen to the loo, frequently without a word of thanks.

But how can any of us ignore the awful litany of stories that are being told about nursing care in Britain?

We heard about nurses who are too pushy to wash or help the patients in their care.

We heard about nurses who claimed to be rushed off their feet but still had time to mess about on eBay.

We’re told about nurses who failed to notice that people were starving to death on their own ward.

I refuse to believe that all of these medical staff were young and just out of college, just like I refuse to believe that all nurses today are as wicked and uncaring as the ones we hear most about.

But something has to change.

As with many things, the rot set in when we started insisting that university degrees and not compassion were the requisite criteria for becoming a nurse.

Slowly but surely this has lead to a whole cohort of nurses who appear too busy-busy to perform the basic functions of caring for another human being.

It may shock nurses to know this but most of us don’t give a monkey’s about them, being “practitioners in their own right”.

We don’t care if they got a First from University College in London.

In the end we are looking for the kind of dedication that saw people like me write furious letters to Mrs Thatcher, demanding higher pay and gratitude for all that they did.

More than anything we’re looking for gentle hands, kind words and the ability to care for us when we’re feeling at our lowest and most vulnerable.

If you don’t understand that, why would you be in the profession?
A RINGWOOD bride was delighted when her seriously ill mother arrived to watch her walk down the aisle thanks to Bournemouth hospital staff.

Elizabeth Bolton was distraught when her mother Frances Wilkins suffered a rare life-threatening condition shortly before her wedding.

The 68-year-old had experienced a series of seemingly unrelated symptoms over two months and was rushed to the Royal Bournemouth Hospital’s acute medical unit (AMU) in July. She had a severe headache and loss of movement in both her arms.

Elizabeth said: "Dr Taseen Raza came to check on mum on Friday afternoon and I just told him to get mum well as I was supposed to be getting married the next Friday. I couldn’t imagine mum not being there on the most important day of my life.

"Dr Raza said he would try to find a magic wand — little did we all know he would actually set a miracle in motion that night."

When tests for infections, cancers and meningitis failed to identify the cause of Frances’s symptoms, consultant Dr Raza requested a specialist MRI scan on Friday evening.

Consultant radiologist Dr Paula McAllister went out of her way to perform the procedure out-of-hours and phoned Dr Raza at home when she discovered the highly unusual results.

Frances was diagnosed with Churg-Strauss syndrome, an extremely rare life-threatening disease which attacks the respiratory system and vital organs.

She said: "The team in AMU were fantastic, pushing through my scan outside of normal hours — if they hadn’t diagnosed me when they did, I either would have had very severe brain damage or not been here at all.

"There aren’t many people in the world who have Churg-Strauss syndrome and Dr Raza’s diagnosis was life-saving."

Despite improving after treatment, Frances was left severely weakened. Staff had set up an iPad for her to watch the ceremony over the internet from her hospital bed, but they were determined to get her there in person.

Sister Kelly Spavens reorganised the whole wedding to ensure Frances could attend the wedding escorted by staff nurse Beth Tucker, who had played a big role in looking after her.

Kelly said: "Frances being rushed into hospital was a horrific scenario for the whole family and if there was one thing that we could have done to improve things, getting Frances to the wedding was it.

"I am so proud of my team as everyone went out of their way to ensure this could happen."

On the day, Beth did Frances’s hair, nails and make up, and they travelled together by ambulance.

"I didn’t know mum was going to be there until the last minute," said Elizabeth. "When I’d walked down the aisle, I just ran over and gave her a big hug. It was really emotional."

Frances added: "This hospital has been fantastic and the care I received on AMU was outstanding, especially the way they got me to the wedding. It was way beyond their job, and I wouldn’t have made it to the wedding without them."
On the run

More than 500 athletes take part in Boscombe 10k event

On the run to raise funds for the Bournemouth Hospital Charity.

Two thirds of a page

£7005
MORE children across the county are set to benefit from a gold standard vision check provided by the Royal Bournemouth Hospital (RBH) Eye Unit.

The unit currently provides checks to 5,000 children in 100 schools across Bournemouth, Poole and south-east Dorset. Now the NHS Dorset Clinical Commissioning Group (CCG) has elected RBH to extend its specialist service to 7,500 children across 190 schools.

Julie Cartledge, head orthoptist at RBH, said: “We are so pleased children outside our usual catchment area will now have access to our specialist orthoptist services. Vision is crucial to how we learn and interact with the world around us, even apparently small eye problems can have a big impact on our quality of life.

“We are not born with perfect eyesight; our eyesight develops up to around eight years of age, so it will be of huge benefit for children to receive a specialist eye check at an early age. The earlier eye problems are spotted the better chances there are of improvement.”

Uniquely skilled in diagnostic techniques, RBH orthoptists specialise in the non-surgical treatment of visual disorders, including children presenting with misalignment of the eyes (strabismus/squint), reduced vision (amblyopia) and other visual disturbances.

Testing the schoolchildren’s vision and eye-muscle balance, the team will be on the lookout for children displaying problems such as squint, uncorrected long-sight, short-sight, astigmatism and amblyopia (laziness in the vision of one eye) to ensure every child reaches their maximum visual potential and help prevent the development of learning problems caused by visual difficulties.
Boxing night to raise cash for special unit

ROTARIANS from Bransgore are hosting a knockout dinner in support of Bournemouth Hospital.

Members will be holding a boxing night at the Carrington Hotel in Bournemouth on Friday, December 6 in association with Bournemouth Amateur Boxing Club.

The event will raise funds for the trust’s new Jigsaw Building, a purpose-built cancer and blood disorder and women’s health facility for local patients. The building will bring together oncology, haematology, gynaecology, breast care and early pregnancy.

Tickets cost £40 per person and include an inter-county boxing match and three-course dinner. For a ringside seat and a bottle of wine, corporate tables are available for eight to 14 people priced at £85 per person. There will also be a charity auction, raffle and a unique human bingo in aid of the Bournemouth Hospital Charity and a selection of other rotary charities.

John Eyres, chairman of Bransgore Rotary Club’s boxing committee, said: “This is the 16th year that we have run this event and we hope people will come along and enjoy a lively, entertaining evening for an excellent cause.”

For more information contact 01202 704060 or email charity@rbch.nhs.uk.
Doris Jones, 93, died from bronchial pneumonia caused by immobility due to her broken leg, inquest heard (Poole Hospital)

A 93-year-old woman died two weeks after a theatre A&E unit fracture in her right leg was treated, an inquest heard.

Dorothy Phillips, 93, suffered a fractured leg immobility due to hospital treatment of bronchial pneumonia which killed her.

An inquest heard the woman had been treated for a broken leg in hospital, but then was discharged from hospital without adequate treatment.

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Dorothy Phillips, 93, suffered a fractured leg immobility due to hospital treatment of bronchial pneumonia which killed her.

An inquest heard the woman had been treated for a broken leg in hospital, but then was discharged from hospital without adequate treatment.

Dr Sylas said the inquest had heard evidence that Mrs Phillips became immobile due to immobility, and then died of bronchial pneumonia.

The inquest heard the woman had been treated for a broken leg in hospital, but then was discharged from hospital without adequate treatment.
Major overhaul of health and adult social care services announced

Health and care experts have pledged their support for a major drive to revolutionise health and adult social care services in Dorset over the coming years.

A conference marked the official launch of the ‘Better Together’ programme, a new Dorset-wide initiative that will radically change the way health and care services are delivered in the future. It aims to help people stay independent for longer, receive care and support in their homes, or closer to their homes and delay the need for long-term care.

The conference was organised by Dorset County Council in partnership with Dorset Health Care University NHS Foundation Trust, Poole Hospital and Bournemouth Borough Council. More than 140 representatives from local councils, health and social care organisations attended.

The arena at the Springhill Hotel, Wareham, also included talks with personal experience of using services in the area: the Chair of Dorset Care Partnership, Peter Wake, shared his experience of being a carer and the Chair of Dorset County Council, Simon Bevan, shared his experience of being a care user.

Ged Nash’s report on Better Together with Government approval will release about 200m from the Next Generation Challenge fund.

Anne Webster, Associate Director for Health and Social Care Integration, Local Government Association, gave a national perspective on health and care integration.

He talked about challenges ahead for local authorities and health boards. With rising demand for services and reduced budgets, learning from other countries would help bring about the radical changes needed.

Dorset also has a part in the national move to help shape the vision of health and care services.

Cllr Spencer Power, leader of Dorset County Council, said: “Local government and the NHS have worked closely in recent years and ‘Better Together’ will build on this.

“By joining forces we can work towards successful, joined-up approaches of health and social care. This will benefit Dorset residents and make best use of available public resources.”

Cllr Steve Baker, leader of Bournemouth Borough Council, said: “The growing demand for services across all the boroughs has led us to address the resources, by working together we are confident we can respond better to the long-term care services for the most vulnerable residents in our community.”

Cllr Elaine Appleton, leader of the Council, Bournemouth Borough Council, said: “We are committed to developing integrated skills across the service, in order to deal together as well as encouraging greater opportunities for local people to gain employment and careers in health and social care.”

On February 14th, Chair of NHS Dorset Clinical Commissioning Group, said: “I would like to see health and social care working as one system of integrated services responding to the needs of the next generation.”

Vivid Initiatives, a group of eight voluntary organisations, is already involved in Better Together, with the four councils, in partnership with the NHS Clinical Commissioning Group (CCG) and the four Foundation Trusts (Dorset Health Care Trust, Royal Bournemouth and Christchurch Hospital; Poole Hospital and Dorset County Hospital) are working together to expand these and ensure they are responsive to people’s needs and achievable values for today.

Projects in Better Together include early interventions and prevention, helping people to stay independent for longer and receive care and support in their homes or closer to their homes, and delay the need for long-term care and unnecessary hospital admissions.

There is also a strong focus on ensuring that the right information and effective services are offered to everyone, shared appropriately and support needed services to those needing it in emerging services.

For people who fear their own care.

The economy across the health and care sector and increasing demands on services due to the increasing demographic, unless this is urgently, areas for reform across the care sector. Bournemouth, Dorset and Poole are expected to see improvements in health and social care services over the next few years.

By working together and joining up services, partners say they can get the best value for the services as well as make improvements.
£12m hub plans begin

Work has started at Christchurch Hospital on £12m plans to transform the site into a health hub.

Surveys have been completed on buildings at the Fairmile site and asbestos removal has begun following approval from the Health and Safety Executive.

As well as the more visible work on site, engineers have started to upgrade the power supplies and the planning team is meeting with a number of providers to choose the main suppliers for other services.

Approval for the major transformation of the hospital site was granted by Christchurch Borough Council earlier this year.

The plans include the demolition of H Block – a former workhouse infirmary – with plans to include a GP surgery, pharmacy, assisted living units, a care home and key worker housing.

A spokesperson for the Royal Bournemouth and Christchurch Hospitals Trust said over the next few weeks the main entrance will close and G block entrance will become the temporary main entrance.

The League of Friends office and the medical records and cash office will remain where they are until the end of the year and plans are being worked on for phlebotomy and pharmacy to remain in G block for an extra 12 months.

Detailed plans for the nursing home and assisted living accommodation are being drawn up, with work due to start in spring 2014, once H Block has been demolished.

Planners say they are keen to ensure the history of the site is recorded and they are “exploring how they will permanently mark the history of the site.”

Richard Renaut, director of service development, said: “So many members of the public, as well as our staff, supported our development plans so we are keen to keep them informed and up-todate as work progresses at Christchurch Hospital.

“It’s good to see what has happened so far and we look forward to seeing more progress in this exciting project in the coming months.”

Katie Clark
CPR saved this veteran’s life

A RETIRED soldier thanked three off-duty NHS workers for performing a “miracle” in saving his life after his heart stopped in Bournemouth Square.

Ian Tennant, known as Tom, was walking back from his car to watch his daughter perform in a marching band when his heart suddenly failed and he began to fall to the ground.

Paramedic Francesca Cuffi, a surgeon with his children and a GP, saw him and rushed to help the 61-year-old.

They performed CPR for 30 minutes to get his heart going again and keep him alive. “I got as far as Debenhams and literally the lights went out and I just dropped,” he said.

“Just then there was a miracle of miracles, you couldn’t make it up. As I fell down there was a GP who helped me.”

Then at the same time there was an off-duty paramedic who came and gave me CPR and there was also a surgeon from Poole hospital out shopping with his children.

“My heart attack was 16 years ago but has been well since.”

“His name is Ian March and he said, “I can’t thank them enough and the staff at hospital have been brilliant too.”

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FRANCESCA Cuffi is newly qualified and was only two weeks into her new job as a paramedic when she saw Ian Tennant fall to the ground on her day off.

The 26-year-old carried out CPR with the help of a GP and surgeon who also happened to be shopping in Bournemouth.

“I was doing chest compressions and the surgeon was doing mouth to mouth with the GP holding his head back in position.

“Like the best care under the circumstances and it was a good outcome.”

Francesca and the paramedics who then arrived gave Mr Tennant drugs and three ‘shocks’ with a defibrillator to get his pulse back.

Something takes over and you have to do what you know to do when someone’s there in front of you,” Francesca added.

First response paramedic James Vacher, who came to help, added: “If you can start CPR straight away then we’ve got a really good chance of keeping the heart muscle going.

“Early CPR saves lives.”

Had to help
INTERACTIVE safety centre LV-streetwise has celebrated 15 years of life-saving work and announced a series of exciting new initiatives. Dignitaries and VIP guests from across the county attended a special celebratory at the Elliott Road centre in Bournemouth, which has helped hundreds of thousands of children learn how to keep themselves and others safe.

The occasion saw the unvelting of a new hospital ward scenario and manager Alison Shelton told guests they also had plans to create a mock nightclub and off-licence within the next year.

By Melanie Vass

Dorset's Chief Fire Officer Darren Gunter said: "We pay the admission fees for about 13,000 young people every year, which over the 15 years is nearly 390,000 young people.

"We save lives by changing lives. We have real evidence, real stories where young children have gone away and on the same day or years later implemented that advice and saved the lives of their families."

And Dorset's Police and Crime Commissioner Martyn Underhill paid tribute to Alison and her team for educating children in a fun and entertaining way.

"The building exudes fun and happiness and that is no small feat to achieve in a learning environment," he said.

There were tributes too from Chief Constable Debbie Simpson, The Lord Lieutenant of Dorset Mrs Anthony Pitt-Rivers and High Sheriff of Dorset Catriona Payne.

Pupils from Polesdown Primary School performed a rendition of 'The Streetwise Song' for the gathered guests.
DOCTORS and nurses in the Intensive Care Unit (ICU) at the Royal Bournemouth Hospital (RBH) are at the forefront of a worldwide study that could revolutionise the way unconscious cardiac arrest survivors are cared for within the NHS.

The ICU team was one of 36 teams across Europe and Australia who took part in a study to examine whether keeping unconscious cardiac arrest survivors very cold is as necessary as current guidelines suggest.

Over 950 patients were monitored for two and a half years, with the outcomes of patients kept at 33 degrees compared with a similar group kept at 36 degrees. Results showed those treated at 36 degrees were no worse off.

RBH consultant Dr Julius Crunchaw was one of the five UK lead investigators in the trial. He said: “Until now, science and limited patient clinical trials supported the idea that being kept cold when unconscious would protect the brain from further damage after cardiac arrest.

“Current international guidance also reflects that ’very cold is good’ so you might assume more cold would be even better. Not necessarily. The result of this new large trial casts this idea into doubt. The next steps will be to determine how can we improve brain protection for patients.”

RBH research nurse for the study, Emma Whillet, said: “It’s very exciting to think the Royal Bournemouth Hospital could play an invaluable role in changing international guidelines on the treatment of cardiac arrest patients.

“The success of this research could not have happened without all the hard work and support from everyone working in the Intensive Care Unit and Molecular Pathology teams...

“The biggest thanks however must go to all the relatives and patients who agreed to participate in this study at what was a very traumatic and distressing time for them.”

Further trial results of the risks and benefits of being cooled will be released in 2014...
Can cycling help reduce hip arthritis pain?

A pioneering study is underway to assess the link between regular cycling activity and reduced hip pain or need for hip surgery.

Cycling Against Hip Pain (CHAIN) is a concept proposed by Robert Middleton, Consultant Orthopaedic Surgeon and hip specialist at the Royal Bournemouth Hospital. The study is based on evidence that indicates that regular cycling activity and education could reduce symptoms.

The CHAIN study is looking for 120 local people aged 45-65, who have been diagnosed with osteoarthritis of the hip to participate in the study. If this sounds like you, ask your GP to refer you for a free six week cycling and education programme at either the Littledown Centre or Pelhams Park Leisure Centre.

Did you know?
The Council’s ‘Getting About’ initiative is helping to fund this trial working with other local healthcare and activity providers.

For more information:
Telephone 01202 436880 or visit: www.livingwellchoices.co.uk/chain
Funds raised for oesophageal cancer equipment

Guests at recent nostalgia evening raised more than £2000 to help purchase equipment for patients with oesophageal cancer at the RBH.

The Upper Gastrointestinal (GI) unit at RBH provides treatment for, among other conditions, oesophageal and gastric cancers and is a centre of excellence, serving people from across Dorset and Salisbury. To support the patient experience above and beyond what the NHS can provide, guests to the nostalgia evening donned outfits from war time 1920s to the 1950s and danced to live music to help generate important funds for the Upper GI unit.

Each year, approximately 1,700 people come into RBH for tests and last year 67 were diagnosed with oesophageal cancer. The money raised from this event will help to fund additional and vital ward equipment necessary to treat Upper GI cancers.

The event was organised by Lynn Ireland in support of her friend Jane Manning-Phillips. Jane was diagnosed with oesophageal cancer 18 months ago and has since hosted a variety of events to help raise awareness of this disease in the community and funds to improve its treatment.

If you would like to support Lynn and Jane in their fundraising efforts you can donate online at www.bournemouthhospitalcharity.org.uk and quote Nostalgia.
30 November 2013
New Milton Advertiser

Patients get tokens to vote on hospital care
Token boxes have been introduced at the RBH so patients can have their say about their care quickly and easily.

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TOKEN boxes have been introduced at the Royal Bournemouth Hospital so patients can have their say about their care quickly and easily.

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<th>Token boxes are mounted on the waiting room wall under the question “How likely are you to recommend our A&amp;E department to friends and family if they needed similar care of treatment?”</th>
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The question forms the basis of the Friends and Family Test, launched in April 2013 to determine if patients would recommend their local NHS care. Patients can choose which box they want to drop their token into, with options ranging from “extremely likely” to “extremely unlikely”.

Previously, patients were asked to fill in forms stating whether they would recommend the emergency department. However, in line with other emergency departments across the country, the response rate was low.

Rohaná Lustig, emergency department deputy general manager, said: “To get maximum feedback, we are eager to provide a variety of ways for our patients to give us their views.

The new token boxes take seconds to use, so patients in a hurry or who do not like filling out forms can still give us their opinions.

“Our top priority is to deliver high-quality care to patients, so we are keen to get as much feedback as possible. The token box results will allow us to gain a greater understanding of patient needs and rapidly address any areas needing improvement.”

Paula Shobbrook, director of nursing, said: “The Friends and Family Test is an easy yet extremely useful indicator on how patients rate their hospital experience, so I would encourage every patient to give us their feedback. The feedback we get is then used to improve the patient experience.”

To see the monthly results from the Friends and Family Test for the emergency department and wards across the hospital go to www.rbch.nhs.uk/ft.